

COMMENCING MON 1 FEB 2027

WELCOME!

EXTEND IS PROVIDING OUTSIDE SCHOOL HOURS CARE AT GENAZZANO FCJ COLLEGE!

AIM FOR EXTRAORDINARY!

Since 2002, Extend has been providing nurturing, engaging and inclusive Outside School Hours Care (OSHC) programs across Australia.

As Australia's largest family-owned and operated OSHC provider, we offer creative and educational activities, nutritious meals and a safe, supportive environment led by experienced and professional Educators.

Our mission is to help children learn, laugh, play and reach their full potential.

Built on strong school partnerships and reliable care, we're proud to welcome your school community to the Extend family!

OSHC Parent Information Session: *4 February 2027*

QUALITY PROGRAMS

EXCITING ACTIVITIES

PROFESSIONAL EDUCATORS

FLEXIBLE & EASY BOOKINGS

LEARN MORE ABOUT OUR PREMIUM SERVICE AT EXTEND.COM.AU

SERVICE INFORMATION

PROGRAMS OFFERED AT GENAZZANO FCJ COLLEGE

OPERATING HOURS AND FEES:

Programs operate Monday - Thursday as detailed below:

Programs	Times	Fees*	After CCS^
After School Care	3:00 PM - 6:00 PM	$46.55	$18.62

BOOKINGS

Extend supports your family with flexible, easy booking options to suit all family requirements including:

- A 10 minute, once off, online enrolment process
- The ability to book on the go, up to 30 minutes in advance, from any device
- Flexible payment options

For further information on your schools program and to enrol, please visit **extend.com.au**.

EARLY BIRD RATE*

- Booking 14 days in advance will give you access to the Early Bird Rate.
- Fees are per session per child. Visit **extend.com.au** for a full list of fees.

CHILD CARE SUBSIDY^

- Based on a maximum possible entitlement of the Child Care Subsidy (CCS)
- To find out what level of CCS you are entitled to, visit: **www.servicesaustralia.gov.au/child-care-subsidy** or call **13 61 50.**

SCAN THE QR CODE AND MAKE YOUR BOOKINGS TODAY!







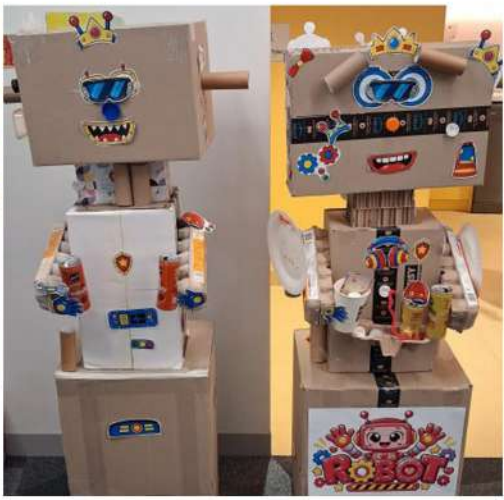
FREQUENTLY ASKED QUESTIONS

CONTACT OUR FRIENDLY SUPPORT TEAM FOR ANY ENQUIRIES:

Office Hours: 8:30 AM - 5:30 PM (AEST) 1300 366 437 support@extend.com.au







1. HOW DO I ENROL AND BOOK MY CHILD?

If your child currently attends Outside School Hours Care at **Genazzano FCJ College**, their enrolment details do not automatically transfer to Extend.

To attend our services with Extend, you must complete a new enrolment with us before making a booking. Follow the steps below:

1. Visit extend.com.au and click “Enrol & Book” in the top right corner of the page, then choose “Extend Before & After School Care.”
2. This will take you to our booking platform; LookedAfter. Click “Log in/Enrol”.
3. Create your account.
4. Check your inbox for a verification email to activate your account (check junk folderif not found).
5. Once logged in, enrol your children and book your sessions in minutes!

2. CAN I BOOK ON THE DAY OF A SESSION?

Yes! You can to book online up to 30 minutes before the session commences.
If it is less than 30 minutes, you must call our support team on 1300 366 437.
When booking online, you will see the session fee.

3. CAN I CANCEL MY BOOKED SESSIONS?

Yes! Cancellations of booked sessions can be made any time through your Extend LookedAfter account. Cancellations are free up to one week before the session commences. Cancelling within the week will incur the session fee (less if CSS applied) with no added charges or fees.

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4. WHAT IF I AM LATE FOR PICKING UP MY CHILD?

Our Educators will be there for your children until you arrive.
Late fees will apply.

5. WHAT SAFETY PROCEDURES ARE PUT IN PLACE FOR MY CHILDREN?

Extend prides itself on its ability to hold safety and compliance to the highest standards without sacrificing enjoyment or engagement on the child's behalf.

We accomplish this with the following:

- All Educators possess valid Working with Children Checks.
- All Educators are First Aid Trained and have completed National Child Safety Training (GECCKO).
- Safety and evacuation procedures are practiced regularly within our services.
- Child headcounts are performed every 30 minutes.
- Educators will assist ELC children booked into After School Care with packing their belongings and guiding them to the Extend service.

WE LOOK FORWARD TO WELCOMING YOU INTO OUR SERVICES IN 2027!





